



### Quality Policy Statement

Heavy Industry Logistics Ltd (HiLOG) provides quality management and co-ordination of international freight forwarding, clearing and project management services globally and specifically within Kenya, Uganda and East Africa. The company has developed its expertise since its establishment and aims to be the best provider of these services within the industry. We aim to continually improve the services we provide to meet our client's requirements whilst responding positively to a dynamic regulatory environment.

HiLOG aim to achieve the above by implementing a management system that complies with the international standard of good practice BS EN ISO 9001, all legal and regulatory requirements and with our client's required standards. All directors, management and staff are responsible for quality control throughout the Quality Management System. The Quality Management System will be continuously reviewed and improved with active participation and cooperation from our staff, clients and suppliers to ensure it remains meaningful and effective.

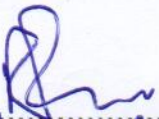
Our quality policy is defined and strongly driven by the following principles:

- Build a mutually profitable relationship with our clients, ensuring long term success through the understanding of our client's needs
- Achieve our commitments for quality, cost and schedule
- Drive continual improvement and innovation based upon efficient business processes, well defined KPIs, best practices and client feedback
- Develop staff competencies, creativity, empowerment and accountability through development programs and management engagement and commitment

Through the use of these guiding principles, everyone at HiLOG is accountable for fully satisfying our client's by meeting and exceeding their needs and expectations with best-in-class solutions and services.

Signature of person responsible for policy:-

Signature  
Name  
Position  
Date

  
M. THONLIGH  
DIRECTOR  
7 JANUARY 2020